

New OrderManager solution released by Delcam's Healthcare Division

Delcam has extended its range of software for design and manufacturer of custom orthotic insoles with the launch of a workflow management solution. The OrderManager system will allow both practitioners and laboratories to track and access all order details and transactions, from the initial placing of the order, through CAD modeling and manufacturing, to delivery of the orthotic.

OrderManager can be used both by practitioners that have digital scanning equipment to capture patient data and those that use traditional casting methods. Information includes the 3D scan data, the digital prescription and supporting images. In cases, where the practitioner does not have a scanner, the order can



still be send electronically, and the foam box impression or case is added once it's scanned by the laboratory. An email acknowledgement is sent as soon as the data is added into the order.

One of OrderManager's strengths is its ability to allow practitioners to view all their orders, from initial order acknowledgement through to eventual dispatch. A check can be done at any time in the progress without needing to contact the laboratory, saving time for both customer and supplier. In addition all transactions are logged providing complete traceability for every order.

OrderManager will increase productivity and profitability for both practitioner and laboratory. More importantly, it can improve the service to patients by allowing them to receive a better-fitting orthotic within a quick turnaround time.



Custom Orthotic Insoles CAD/CAM Suite



Step into the Delcam Digital Laboratory

Increase accuracy and consistency

Reduce your turnaround time

Increase your productivity

ACFAS 2012 Annual Scientific Conference
March 1-4 | San Antonio, TX
#563

AAOP 2012 Meeting
March 21-24 | Atlanta, GA
#234 - #235

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