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Quality for life

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Ottobock Reimbursement Support

A customer recently wrote:

I just wanted to publicly thank Ottobock and give others some hope. We have followed their format suggested in responding to the audits and we have had an 80% success rate in the first round! . . . Ottobock's reimbursement team helped us find the research studies to cite in defending our audit. Since we have not dealt with these audits before, if we did not use Ottobock's format I do not believe our success rate in the first round would be so high.¹

We're in this with you. Go to www.professionals.ottobockus.com/reimbursement. You'll find coding help, documentation info, and our Audit Survival Kit.

Questions about Ottobock products? Call 800 328 4058 and ask for reimbursement staff.

1. oandp-listserv, posted April 19, 2013

