



Goes from sweet, smiling grandma to raging pit bull in 4.2 seconds.

At Otto Bock, customer service isn't just lip service. That's why we hired industry heavyweight Sharon Baldauf as our Manager of Customer Satisfaction. With 10+ years in the health care field, Sharon is well-known for her fierce commitment to exceptional service. She won't settle for anything less than total customer satisfaction, and she's not afraid to speak her mind. Sharon reports directly to our president, so she has the authority to make things happen. Which means Otto Bock customers will never have to worry about getting less than the best service possible. If we don't deliver, we have to answer to Sharon. And believe us, going one-on-one with an attack dog would be much less painful.

 For customer satisfaction issues call Sharon at 877-OBSOLVE.